

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

MAIL PROCESSING NETWORK RATIONALIZATION
SERVICE CHANGES, 2011

Docket No. N2012-1

**RESPONSE OF THE UNITED STATES POSTAL SERVICE WITNESS LACHANCE
(USPS-T-13) TO AMERICAN POSTAL WORKERS UNION, AFL-CIO
INTERROGATORY APWU/USPS-T13-5
(March 9, 2012)**

The United States Postal Service hereby provides the response of witness LaChance to the above-listed interrogatory of the American Postal Workers Union, AFL-CIO, which was filed on February 24, 2012. The interrogatory is stated verbatim and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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March 9, 2012

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APWU/USPS-T13-5

In your testimony you state that the Postal Service's objective is to provide "all stakeholders-through multiple, accessible channels-with information that is timely, clear, and sufficient to facilitate informed customer feedback, and help customers prepare for and adjust to the changes in postal services and operations contemplated by the network rationalization plan."

- (a) The web page showing the Postal Service's public documents on the ongoing AMPs, www.usps.com/all/amp.htm, appears to have disappeared following the February 23rd announcement of the current round of approved AMPs. Is that a permanent change in your communications plan?
- (b) Will all the information that was previously on that page still be available to the public? Please address specifically the availability of the AMP notices, summaries of the feasibility studies, copies of the public meeting slides, summaries of the public meetings, and final decision notices. If so, how will it be made available?
- (c) If this information is not going to be made available, what is the rationale for not providing it now when the Postal Service has been providing it for several years?

RESPONSE

(a) No, it is not a permanent change. The AMP page maintained by Network Operations was taken down in order to allow for the careful coordination of the posting of hundreds of individual documents related to the 264 processing facilities studied. As soon as all of these documents – including AMP notices, summaries of feasibility studies, copies of the public meeting slides, summaries of the public meetings, and final decision notices, as appropriate, for each of the 264 facilities studied – are loaded for posting on www.USPS.com/all/amp.htm, the site will again become active. Please note that on February 23, when the Postal Service announced that the AMP studies announced in September 2011 had been completed, the list of facilities and the decisions made about each was posted and available to the public at

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<http://about.usps.com/news/electronic-press-kits/our-future-network/communications-list-2292012.htm>, as well as on the "Information for Mailers" web page at

<http://about.usps.com/news/facility-studies/welcome.htm>.

(b) Yes. All of the listed documents will be available to the public on

www.USPS.com/all/amp.htm. A link to the AMP page will also be provided on the "Information for Mailers" web page.

(c) It will be made available.